Coverage Period: 01/01/2020 – 12/31/2020 Coverage for: Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premiums</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-204-2085 or visit us at www.medcost.com. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>co-payment</u>, <u>deductible</u>, <u>provider</u>, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-800-204-2085 to request a copy.

	Answers		Miles This Matters	
Important Questions	In-Network	Out-of-Network	Why This Matters:	
What is the overall deductible?	\$800 / person \$1,600 / family	\$4,000 / person \$8,000 / family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount (including co-pays and other out-of-pocket medical expenses) before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .	
Are there services covered before you meet your <u>deductible?</u>	Yes: <u>In-Network</u> office vis	its and <u>preventive care</u>	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>co-payment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/	
Are there other deductibles for specific services?	No		You don't have to meet <u>deductibles</u> for specific services.	
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$4,500 / person \$8,000 / family	\$8,000 / person \$16,000 / family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.	
What is not included in the <u>out-of-pocket limit?</u>	<u>Premiums</u> , <u>balance billing</u> , health care expenses this <u>plan</u> doesn't cover, and penalties for failure to meet certain <u>plan</u> requirements.		Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit.</u>	
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.medcost.</u> 2085 for a list of <u>network</u>		This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.	
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No		You can see the specialist you choose without a referral.	



Common Services You May Need		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services fou may need	In-Network	Out-of-Network	Information
If you visit a health	Primary care visit to treat an injury or illness	\$25 <u>co-pay</u>	50% co-insurance	Co-insurance applies after deductible.
care <u>provider's</u> office	Specialist visit	\$45 <u>co-pay</u>	50% co-insurance	Co-insurance applies after deductible.
or clinic	Preventive care/screening/ Immunization	No charge	Not Covered	<u>Deductible</u> does not apply <u>In-Network</u> . No coverage for <u>Out-of-Network</u> .
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	25% <u>co-insurance</u>	50% <u>co-insurance</u>	Co-insurance applies after deductible.
If you have a test	Imaging (CT/PET scans, MRIs)	25% <u>co-insurance</u>	50% <u>co-insurance</u>	Co-insurance applies after deductible.

Prescription Drug Benefits							
Common Medical Event	Services You May Need	Atrium Retail Pharmacy	Other Retail Pharmacy	Mail Order CarolinaCare (30-day supply)	Mail Order CarolinaCare (90-day supply)	Limitations, Exceptions, & Other Important Information	
	Atrium Preventive drugs	\$6 <u>co-pay</u>	\$20 <u>co-pay</u>	\$6 <u>co-pay</u>	\$15 <u>co-pay</u>	Co-pay covers up to a 30 day supply (retail pharmacy) or up to a 90 day supply (mail order)	
If you need drugs to treat your illness or	Generic brand drugs	\$10 <u>co-pay</u>	\$20 <u>co-pay</u>	\$10 <u>co-pay</u>	\$25 <u>co-pay</u>	FDA approved contraceptives, smoking cessation products, and certain over-the-counter preventive medications (with prescription) are covered 100%.	
condition	Preferred brand drugs	\$35 <u>co-pay</u>	\$45 <u>co-pay</u>	\$35 <u>co-pay</u>	\$87.50 <u>co-pay</u>		
More information about prescription drug coverage is available at www.medcost.com.	Non-preferred brand drugs	\$100 <u>co-pay</u>	\$110 <u>co-pay</u>	\$100 <u>co-pay</u>	\$250 <u>co-pay</u>	Refer to the ACA Preventive List available from the pharmacy administrator (www.carolinacarerx.org or 866-697-6800).	
	Specialty drugs	\$150 <u>co-pay</u>	Not Applicable	\$150 <u>co-pay</u>	Not Applicable	Covers a 30 day supply. Refer to the Atrium Specialty Pharmacy List. Specialty drugs required at CarolinaCARE. Some exceptions may apply to limited distribution drugs and certain infertility drugs.	
	Important Note for Maintenance Medications	There is one fill at retail maximum for ACA Preventive and Generic Preventive maintenance drugs. When requesting th second fill, the drug must be transferred to CarolinaCARE of the drug will not be covered. All other maintenance drugs can be filled at retail until the deductible is met. Once met, the one fill maximum is applied and must be transferred to CarolinaCARE or the drug will not be covered. Drugs filled at retail after the one fill maximum will not apply to deductibles or annual out-of-pocket limits.					

Common Medical Event	Services You May Need	What \ In-Network	You Will Pay Out-of-Network	Limitations, Exceptions, & Other Important Information
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> . Charges for other services may apply, such as for anesthesia.
surgery	Physician/surgeon fees	25% co-insurance	50% co-insurance	Co-insurance applies after deductible.
	Emergency room care	\$175 <u>co-pay</u> then 25% <u>co-insurance</u>	\$175 <u>co-pay</u> then 25% <u>co-insurance</u>	Co-insurance applies after In-Network deductible.
If you need immediate medical attention	Emergency medical transportation	25% <u>co-insurance</u>	25% <u>co-insurance</u>	Co-insurance applies after In-Network deductible.
medical attention	<u>Urgent care</u> - Facility - Office	25% <u>co-insurance</u> \$70 <u>co-pay</u>	50% <u>co-insurance</u> 50% <u>co-insurance</u>	Coinsurance applies after deductible. Charges for other services may apply, such as for lab or x-ray.
If you have a hospital stay	Facility fee (e.g., hospital room)	25% <u>co-insurance</u>	50% co-insurance	<u>Co-insurance</u> applies after <u>deductible</u> . Charges for other services may apply, such as for anesthesia or diagnostic tests. Precertification required.
omy	Physician/surgeon fees	25% <u>co-insurance</u>	50% co-insurance	Co-insurance applies after deductible.
If you need mental health, behavioral health, or substance	Outpatient services - Facility - Physician	25% <u>co-insurance</u> \$25 <u>co-pay</u>	50% <u>co-insurance</u> 50% <u>co-insurance</u>	Co-insurance applies after deductible.
abuse services	Inpatient services	25% <u>co-insurance</u>	50% <u>co-insurance</u>	Precertification required. <u>Co-insurance</u> applies after <u>deductible</u> .
If you are pregnant	Office visits - Initial visit - Subsequent visit / global fee	\$25 <u>co-pay</u> 25% <u>co-insurance</u>	50% <u>co-insurance</u> 50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> . There is no charge for <u>In-Network</u> prenatal visits when billed independently by the <u>physician</u> .
ii you are pregnant	Childbirth/delivery professional services	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> . Professional services are generally included in the global fee charged by the <u>physician</u> for pregnancy and delivery.
	Childbirth/delivery facility services	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> . Includes birthing centers.

Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event		In-Network	Out-of-Network	Information	
	Home health care	25% co-insurance	50% co-insurance	Co-insurance applies after deductible.	
	Rehabilitation services - Facility - cardiac, pulmonary & respiratory	25% <u>co-insurance</u>	50% <u>co-insurance</u>	Co-insurance applies after deductible.	
	- Office/physician – cardiac	25% <u>co-insurance</u>	50% <u>co-insurance</u>	Co-insurance applies after deductible.	
	- Office/physician – pulmonary & respiratory	25% <u>co-insurance</u>	50% <u>co-insurance</u>	Co-insurance applies after deductible.	
lf nood holo	parmentary at respiratory			Includes cardiac (90 visits), pulmonary (50 visits) and respiratory (50 visits) therapies.	
If you need help recovering or have other special health	Habilitation services - Facility	25% co-insurance	50% co-insurance	Co-insurance applies after deductible	
needs	- Office/Physician	25% <u>co-insurance</u>	50% co-insurance	Co-insurance applies after deductible.	
				Includes physical (30 visits), occupational (20 visits), speech (20 visits) therapies, and developmental disability therapy (130 visits).	
	Skilled nursing care	25% co-insurance	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> . Limited to 100 days / benefit year.	
	Durable medical equipment	25% <u>co-insurance</u>	50% <u>co-insurance</u>	Co-insurance applies after deductible.	
	Hospice services	25% co-insurance	50% co-insurance	Co-insurance applies after deductible.	
If your child needs	Children's eye exam	Not covered	Not covered	No coverage	
dental or eye care	Children's glasses	Not covered	Not covered	No coverage	
dontal of tyt balt	Children's dental check-up	Not covered	Not covered	No coverage	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult)

- Long-term care
- Non-emergency care when traveling outside the U.S.
- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture
- Bariatric surgery
- Chiropractic care

- Hearing aids
- Infertility treatment

Private duty nursing

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323, ext. 61565 or www.cciio.cms.gov. For more information on how to continue coverage under this Plan, you may contact the Plan at 704-631-0263. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform or the Claims Administrator, MedCost Benefit Services at 1-800-204-2085 or at www.medcost.com. Additionally, a consumer assistance program can help you file your appeal: contact Health Insurance Smart NC at 1-855-408-1212 or at http://www.ncdoi.com/Smart/.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-204-2085

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-204-2085

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-204-2085 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-204-2085

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>co-payments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall <u>deductible</u>	\$80
■ Specialist co-insurance	\$45
■ Hospital (facility) coinsurance	15%
Other: co-insurance	15%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,800

In this example, Peg would pay:

Cost Sharing				
\$800				
\$60				
\$1,985				
What isn't covered				
\$0				
\$2,845				

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall <u>deductible</u>	\$80
■ Specialist co-insurance	\$45
■ Hospital (facility) <u>co-insurance</u>	15%
Other: co-insurance	15%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs

Durable medical equipment (glucose meter)

In this example, Joe would pay:

Cost Sharing		
Deductibles	\$800	
<u>Co-pay</u> ments	\$690	
Coinsurance	\$266	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$1,756	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall <u>deductible</u>	\$800
■ Specialist co-insurance	\$45
■ Hospital (facility) <u>co-insurance</u>	15%
Other: co-insurance	15%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$1,925

In this example, Mia would pay:

Cost Sharing	
Deductibles	\$800
<u>Co-pay</u> ments	\$175
Coinsurance	\$238
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,213

Note: These numbers assume the patient/member does not participate in the plan's wellness/incentive program(s). If you participate in such program(s), you may be able to reduce your costs. For more information about the wellness/incentive program(s), visit http://livewell.carolinashealthcare.org or call (704) 631-0263.

English:

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-204-2085.

Español (Spanish):

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-204-2085.

繁體中文 (Chinese):

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請 致電1-800-204-2085.

Tiếng Việt (Vietnamese):

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho ban. Gọi số 1-800-204-2085.

한국어 (Korean):

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-204-2085.번으로 전화해 주십시오.

Français (French):

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-204-2085.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية (Arabic) العربية عرب ية

Hmoob (Hmong): LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-204-2085.

Русский (Russian):

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-204-2085.

Tagalog (Tagalog – Filipino):

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-204-2085.

□□□□□□ (Gujarati):

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-800-204-2085.

ខ្មែរ (Mon-Khmer Cambodian):

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-800-204-2085.

Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-204-2085.

□□□□ (Hindi):

ध्यान दें: यदि आप □□□□□ बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-204-2085. पर कॉल करें।

ພາສາລາວ (Lao):

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການ ຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີ ພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-800-204-2085.

日本語 (Japanese):

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-204-2085. まで、お電話に